

Dealer Warranty Policy

- 1.) All returns are subject to restocking fees. If the merchandise is returned to Century's warehouse in "as advertised" condition, the customer will be charged a 10% restocking fee determined by the warehouse upon inspection. In cases such as this, customers will not be reimbursed shipping charges.
- 2.) All firearms/receivers sold as "new", or manufactured/assembled by Century have a (1) year repair/replacement warranty from date the firearm/receiver was shipped from Century's warehouse to the original purchaser. Repairs or replacements are determined at Century's discretion. The (1) year period does not start over if a firearm is repaired and reshipped.
- 3.) A return authorization number must be obtained prior to returning any merchandise to Century. A return authorization number may be obtained by calling Customer Service at: 1(800) 527-1252, extension 2. If after receipt and inspection it is determined a mechanical/operational defect has been caused by actions taken by the customer or a private entity outside of Century, the warranty is void and Century is not responsible for the repair costs or obligated to replace the firearm. The customer will be notified in such cases. Please do not return any after-market items to Century with firearms. This includes, but is not limited to: scopes, mounts, rails, stocks, etc. (1) Original magazine is required to be sent with firearm for test fire if firearm is being repaired. If firearm is being returned for refund, all accessories must be included or the price of accessories will be deducted from refund.
- 4.) All ammunition, parts, accessories, and surplus firearms have a 30 day repair/replacement/refund period. If the merchandise is returned to Century's warehouse in "as advertised" condition, the customer will be charged a 10% restocking fee and will not be reimbursed return shipping costs.
- 5.) If the person returning the merchandise is not the original purchaser, they must submit a copy of their state of residence driver's license and a copy of Century International Arms' waiver of liability, which can be found on www.centuryarms.biz under ID Waiver. Residents of the states of New York, New Jersey, Washington, California, Maryland, Massachusetts, and Connecticut will need to arrange for a transfer with a Century dealer for transport of the firearm to the warranty facility.
- 6.) Return shipping will be reimbursed using a regional comparison of UPS published rates. The customer will need to take the merchandise directly to a UPS facility, ship it UPS Ground (no reimbursement for insurance, fuel costs, etc.), and send a copy of the UPS receipt via fax: 1(561)265-4520; email: reship@centuryarms.com; or mail: Century International Arms, Inc.–430 South Congress Avenue, Suite #1 Delray Beach, Florida 33445. The return authorization number, weight of the package, and total cost of shipping need to be included on this receipt. Handguns must be shipped United States Postal Service Priority Mail to receive reimbursement for return shipping.
- 7.) All returned merchandise must be sent to the address given to you when obtaining a return authorization number by calling: 1(800) 527.1252, extension 2. Merchandise sent to the corporate office in Florida will be refused and returned to customer. Packages that do not have a return authorization number will be refused and sent back to customer. The customer will not be reimbursed for these shipping charges.
- 8.) Please allow 4-6 weeks for reshipment of repair/replacements unless otherwise indicated by the customer service representative that assists you.

Distributor Warranty Policy

- 1) All firearms/receivers sold as “new”, or manufactured/assembled by Century have (1) year repair/replacement warranty from the day the firearm/receiver was shipped from Century’s warehouse to the customer, unless noted otherwise. Repairs or replacements are determined at Century’s discretion. The (1) year period does not start over if a firearm is repaired and reshipped.
- 2) If the firearm was purchased through a distributor, there is no return shipping reimbursed.
- 3) A return authorization number must be obtained prior to returning any merchandise to Century. An authorization number may be obtained by calling 1-800-270-2767. If after receipt and inspection, it is determined a mechanical/operational defect has been caused by actions taken by the customer or an entity outside Century, the warranty is void and Century is not responsible for the repair costs nor obligated to replace the firearm. The customer will be notified in these cases.
- 4) Firearms must be returned complete (as purchased) with magazine. Please do not return any after market items to Century with firearms. This includes but is not limited to scopes, mounts, rails, stock, etc. Century is not responsible for lost, missing, or damaged after market accessories. Original magazine is required to be sent with firearm for test fire if firearm is being repaired.
- 5) If the person returning the merchandise is not the original purchaser, they must submit a copy of their driver’s license and our waiver of liability statement completed. Residents of the states of New York, New Jersey, Washington, California, Maryland, Massachusetts, and Connecticut will need to arrange for a transfer with a Century dealer for transport of the firearm to the warranty facility.
- 6) All returned merchandise must be sent to the address given to you when obtaining an RA# by calling 1-800-270-2767. Merchandise will be refused if shipped without an RA# on the package or shipped to our Florida address. The customer will not be reimbursed for these shipping charges.
- 7) Please allow 4-6 weeks for reshipment of repairs/replacements.